

# **Corporate, Adult Services & Social Inclusion Select Committee**

A meeting of Corporate, Adult Services & Social Inclusion Select Committee was held on Tuesday, 4th October, 2011.

**Present:** Cllr Mick Stoker (Chairman), Cllr Derrick Brown, Cllr Michael Clark, Cllr Eileen Johnson, Cllr Terry Laing, Cllr Mrs Maureen Rigg (vice Cllr Cherrett), Cllr Norma Wilburn

**Officers:** M Batty (DNS), Mrs J Murphy (R); Mrs L Boal, I Ramshaw (CESC); G Birtle, A Duffy, Mrs T Harrison (LD)

**Also in attendance:** Khalid Azam (PCT)

**Apologies:** Cllrs Cherrett and Stott

## **1 Declarations of Interest**

Cllr Mrs Rigg declared a personal non prejudicial interest in relation to the item - EIT Review of Commissioned Carers and Independent Living Services due to having a relative who used the service.

## **2 Minutes for Signature - 14th June 2011**

The item will be placed on the next agenda.

## **3 Draft Minutes - 13th September 2011**

The item will be placed on the next agenda.

## **4 EIT Review of Commissioned Carers and Independent Living Services**

Members received information regarding reablement and social care funding from Assistant Director North of Tees NHS Commissioning & Systems Development which included:

- The close working arrangements with Stockton Borough Council and previous joint commissioning arrangements between the Council and PCT.
- The local projects in place.

The main issues discussed were:

- Re-ablement and Social Care Funding and Plans as agreed with the PCT.
- Lack of coherency due to separate sources of funding allocation for social care, however this could be addressed under this review.
- Virtual Wards.

The Committee requested the following further information:

- Details of the PCT/NHS spend as a comparison to the spend included in the review.
- Details of the re-ablement plans, social care plan and virtual ward plans.

Members also received information regarding Stockton Council's Care Call and Telecare Services from the Head of Community Protection in Stockton Council

which included:

- The service in the Council context
- Services provided
- Service volumes
- Financial overview
- Income sources
- Prices and benchmarking
- Customer by Ward
- Quality control

The main issues discussed were:

- False alarm calls.
- Changes to the supporting people fund and how it affected the service.
- People who choose not to use the service.
- Most complaints to the service were due to lack of continuity with staff for the users. Every effort was made to enable continuity; however it was not fully achievable due to it being a 24hour service.
- Domiciliary care did not include domestic services.

AGREED that:

1. The reports be noted.
2. Further information be provided as requested.

## **5 Chair's Update**

The Chair had nothing to report.

## **6 Work Programme**

The Scrutiny officer advised that financial information was proving difficult to obtain and there was the possibility that information would not be ready for the scheduled meeting on 1st November. If this was the case the meeting would be rescheduled and Members would be notified as soon as possible.

AGREED that the report be noted.